

Automatic Transmission/CVT Symptom Survey

CUSTOMER NAME	MODEL & YEAR	MILEAGE
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Check Engine Light Continuously Illuminated Not Illuminated Flashing
 Was on but is now off When was it last on? _____

Symptoms Vehicle does not move forward Vehicle does not move backward
 Engine RPM too high at certain engine or vehicle speed. Engine Speed _____ RPM Vehicle Speed _____ MPH
 Engine RPM too high at all speeds except idle
 Gear selector (shifter handle) will not move
 Gear selector moves normally, transmission delays into gear Drive Reverse
 Poor shift quality (Select all that apply)
 Harsh shift (bangs) Shift point too high Shift point too low
 Slips No upshift No downshift
 Noise or vibration (Select all that apply)
 All speeds At about _____ MPH
 Speeding up, heavy throttle Speeding up, light throttle Slowing down
 Going uphill, heavy throttle Going uphill, light throttle Going downhill
 When turning Left Right Both
 Noise sounds like _____
 Other, be specific _____

Frequency Continuous Intermittent _____ times per day

When did the concern begin? Ever since the vehicle was new Problem just started
 Other _____

What repairs were completed recently? _____

When was the transmission fluid replaced last (if known)? Date _____ Mileage _____